



Privacy Policy

The DuPage Library System (DLS) is committed to protecting your privacy and ensuring you have a positive experience on our website. The following discloses our online information gathering and dissemination practices.

Information Collected

This notice applies to all information collected or submitted on DLS websites. In addition, DLS uses third-party online services and websites to provide some of our services; information collected through such services is subject to those vendors' privacy policies.

Your contact information is necessary to register for an event, submit online orders, or request information. Personal information collected at these pages may include:

- Name
- Address
- Employer
- Email address
- Phone number
- Fax number
- Credit card information

We also gather certain information automatically and store it in log files, as most websites do. This information includes, but is not limited to, IP addresses, browser type, screen size, referring/exit pages, operating system, and date/time stamps.

Use

The primary purpose in collecting personal information is to provide you with a safe, smooth, and efficient experience. DLS will not sell this information.

We use your email address to confirm or cancel an event you have registered for, to send an order confirmation, and to communicate with you about topics of interest to libraries.

Financial information that is collected is used only to bill for products and services.

Automatically gathered data is used in the aggregate to gather statistics, analyze trends, and administer the website. It is not linked to personal information.

DLS reserves the right to disclose your personal information as required by law and to aid authorities in identifying fraudulent credit card charges.

Cookies

DLS uses cookies to improve the quality of our service by storing your preferences, enabling authentication to restricted areas of our websites, and tracking user trends. You can configure your browser to accept all cookies, notify you when a cookie is set, or reject all cookies. However, rejecting all cookies may limit your use of some DLS website services.

Information Security

DLS is committed to protecting the personal information you share with us. We utilize a combination of security technologies, procedures, and organizational measures to help protect your personal information from unauthorized use of data, including access, alteration, disclosure, or destruction.

We restrict access to personal information to DLS employees, on a “need to know basis” in order to operate, develop, or improve our service. These individuals are bound by confidentiality obligations and may be subject to discipline for violations, up to and including termination and criminal prosecution.

Unsubscribing/Opt-Out Choice

You can unsubscribe to many DLS email lists thorough our website at <http://www.dupagels.lib.il.us>. For private DLS email lists not on our website, contact us at info@dupagels.lib.il.us.

To opt out of DLS services hosted by third-party vendors, follow the unsubscription information you received when you first subscribed. If you need assistance, contact DLS at info@dupagels.lib.il.us.

Updates

DLS will publish updates to this policy on our website at <http://www.dupagels.lib.il.us>.

Questions

For questions or concerns about this privacy policy, please call us at 630/232-8457 or email us at info@dupagels.lib.il.us.